



P. O. Box PG 130, Paget, PG BX
Location: 2 Camp Road,
Southampton, SN 04
Tel: 238-1797
Fax: 238-6669
Email: info@slm.bm
Web: www.sousaslandscape.com

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Dear Valued Customer:

The TEAM at Sousa's Gardens are preparing for Christmas holiday, and are once again, offering our customers the option of pre-ordering their Fraser Fir or Balsam Fir Christmas trees.

Attached is a comprehensive order form for those interested. (These forms can also be downloaded from our website.) Please note that all orders MUST ACCOMPANY PAYMENT. Payment can be made as follows:

- by cheque payable to Sousa's Gardens
- by credit card (please ensure that full credit card details are completed on the form) Credit Card orders can be faxed to 238-6669.
- by cash

The first container of trees is due to arrive on the island on Thursday, November 26th. Customers who have pre-ordered trees will be notified immediately after they have been prepared for collection or delivery. We understand that customers get quite eager when they've heard from other sources that trees have arrived on the island. We ask however, that you do not call us since we will be extremely busy unloading the trees, separating them into various sizes, tagging them, etc.

You will notice on the form that there are two options available—**PICK UP or DELIVERY**. For those customers who prefer to collect their trees, you must do so within two (2) days of being contacted. We will not be held responsible for any trees left on our premises. Please keep in mind that the trees come from a much colder climate than ours and go through a considerable amount of shock once they arrive on our shores. Therefore, it is VITAL that trees are placed in water and left in a shady or other protected environment.

For those customers who prefer our delivery service, our charge is \$40.00. Delivery times for Hamilton will be between 9:00 a.m. and 12 noon Monday—Friday. All other locations will be between 9:00 a.m.—4:00 p.m. Monday—Friday. NO EXCEPTIONS! There will be NO DELIVERIES AFTER DECEMBER 16TH. Every effort is made to select the best tree for you. However, if for any reason you are not satisfied with the tree that we have selected and delivered to you, it will be your responsibility to return it and choose another one, but please keep in mind that we cannot guarantee there will be any trees left over for you to select from.

We look forward to serving all our new and return customers.

Sincerely,

The TEAM at SOUSA'S GARDENS

**Deadline for Tree Orders is
Friday, November 13, 2009!**



**Wreaths will be available
on a first-come, first-served basis.
NO DELIVERIES.**

